### ST. JOHNS RIVER RURAL HEALTH NETWORK, INC.

### 2014 - 2016 STRATEGIC GOALS

### GOAL 1: Increase membership and regular meeting participation by at least 50% over 2 years

OBJECTIVE: Conduct targeted recruitment among priority provider groups and partners identified by Board and as appropriate to most effectively achieve strategic and business goals; and develop effective retention strategies.

### TASK/ ACTIVITY

- Connect and coordinate with other Florida RHN's to build capacity and share ideas and/or best practices.
- Develop outreach recruitment plan.
- Prioritize identified provider needs.
- Develop regional strategies to address the highest priority needs
- Develop an operational 2-year work-plan to carry out goals

# GOAL 2: Develop a strategy to encourage rural health providers in adopting E HR / H I E information and support related to rural healthcare funding, reimbursement issues, and overall sustainability.

OBJECTIVE 1A: Establish and maintain active participation with ongoing statewide initiatives related to HIT expansion and development that have a potential to impact local providers within the Network coverage area.

### TASK/ ACTIVITY

- Identify and become informed on all statewide HIT/EMR initiatives.
- Identify opportunities to join existing initiatives when participation could have positive impacts for local providers in Northeast Florida
- Join and maintain meaningful participation in relevant initiatives; and serve as liaison for the RHN.

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GOAL 2: Develop a strategy to encourage rural health providers in adopting E HR / H I E information and support related to rural healthcare funding, reimbursement issues, and overall sustainability.

OBJECTIVE 2A: Determine local provider's primary needs related to funding/reimbursement and financial sustainability.

### TASK/ ACTIVITY

- Develop and implement a regional provider outreach campaign to establish relationships and raise provider awareness of the RHN.
- Facilitate individual and group discussions regarding rural provider sustainability needs.
- · Aggregate and prioritize provider needs for improving sustainability
- Develop regional strategies for the RHN to address priority needs.

GOAL 2: Develop a strategy to encourage rural health providers in adopting E HR / H I E information and support related to rural healthcare funding, reimbursement issues, and overall sustainability.

OBJECTIVE 2B: Develop and sponsor at least 1 educational/networking/capacity building opportunity for rural healthcare providers in Northeast Florida annually, based on feedback from area providers regarding their interests and needs.

#### TASK/ACTIVITY

- Identify at least one common topic and/or disease process relevant to local rural providers each year.
- Identify and contact industry experts for the topic identified.
- Coordinate and conduct a regional session/event for providers to gain and share information related to the identified topic.

### ST. JOHNS RIVER RURAL HEALTH NETWORK, INC.

# GOAL 3: Develop a sustainable long-term financial strategy to continue and expand the RHN's regional Chronic Disease Management and Education program by June 30,2016

OBJECTIVE 3: Identify and secure alternative revenue sources to sustain existing program operations-as well as to expand project scope to include additional chronic disease and serve at least one additional county.

#### TASK / ACTIVITY

- Review existing web-based resources to determine the most effective sources, formats, content, etc. NE FL Counts
- Identify an applicable funding opportunity for the program and successfully complete/submit the necessary application(s).
- Compile and evaluate county-based health indicators for the region that can collaboratively be worked on as priority issues align with:

  National/State/ Local objectives
- Quality improvement opportunities